

Car Stereo Service Bulletin

CSA-14

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: CDX-45/51/65/71/91/A55/U70/
U300/U303/U400D/U404/U500/
U606; EXCD-1RF

No. 369

Subject: Display Shows RESET, Disc # 10 Not Ejected.

Date: May 11, 1995

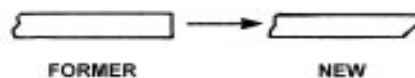
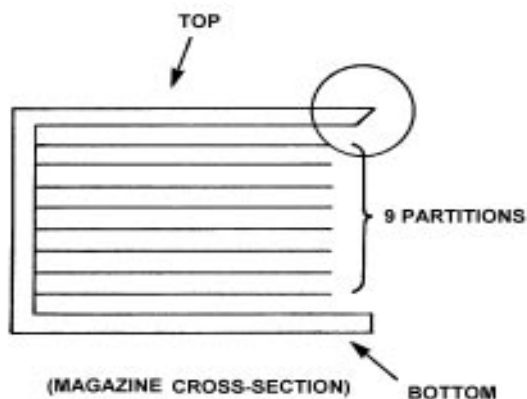
Symptom: (65)

The display on the controller shows "RESET". When the magazine is ejected, disc # 10 remains loaded in the mechanism. This problem may be caused by disc # 10 hitting the front edge of the magazine top cover as it is being returned to the magazine. This problem is more likely to occur when the changer is installed vertically rather than horizontally. When this problem occurs, **models prior to the CDX-45/65** will have disc # 10 **loaded and chucked**. **CDX-45/65 and later models** will have disc # 10 **loaded but it will not be chucked**. If the disc is chucked in the CDX-45/65 and later models, the problem is caused by something other than the magazine (for example, mis-operation of the magazine detect switch).

Solution:

Replace the customer's magazine with a new one which has a beveled front edge as shown below.

REF	DESCRIPTION	PART NUMBER
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-	MAGAZINE 450 ASSY.	X-3368-306-2
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Filename: CAR0369.SB
Directory: J:\SBDOC\MAY95
Template: C:\MSOFFICE\WINWORD\TEMPLATE\NORMAL.DOT
Title:
Subject:
Author: Hoyt Wing Lee
Keywords:
Comments:
Creation Date: 05/11/95 4:41 PM
Revision Number: 3
Last Saved On: 05/11/95 4:42 PM
Last Saved By: Hoyt Wing Lee
Total Editing Time: 2 Minutes
Last Printed On: 04/01/96 9:45 AM
As of Last Complete Printing
Number of Pages: 3
Number of Words: 216 (approx.)
Number of Characters: 1,232 (approx.)